

INTRODUCTION

This position serves as a Fire Logistics Dispatcher located in a dispatch center. This may be a single agency dispatch office or interagency dispatch center. The area involved may encompass federal, state, tribal, and private lands within the dispatch center's area of influence. The center is responsible primarily for wildland fire preparedness, suppression support activities, but may respond to all-risk incidents as needed or directed.

The primary purpose of this position is to provide a wide range of fire dispatch, logistical and administrative support functions.

This is a drug testing designated position.

DUTIES

Upon initial report of fires within the dispatch area, receives location information, and notifies a higher level employee or supervisor.

Processes resource orders through established dispatch channels.

Informs supervisor of logistical support activities and may dispatch additional resources as instructed by the supervisor.

Consolidates and inputs fire weather data into weather application software and reviews for completeness. Transmits resultant probabilities and forecasts to field personnel and fire management staff.

Inputs data into a number of fire-related computer applications (e.g., incident qualification records, fire reporting systems, and automated dispatch systems).

Records and maintains communication logs involving all telephone and two-way radio transmissions.

FACTORS

FACTOR 1. KNOWLEDGE REQUIRED BY THE POSITION

General knowledge of the unit's organizational functions, key personnel, materials, and logistical requirements associated with support to all types of incidents.

Basic knowledge of standard dispatch procedures and guidelines used in the dispatch of personnel, equipment and supplies for incidents.

Familiarity with fire suppression methods, terminology, procedures, and safety precautions.

Basic knowledge of computerized databases, telecommunications equipment, word processing equipment and their use in order to maintain records, generate reports, and process requests to facilitate fire management operations.

Ability to communicate orally and in writing in a clear and concise manner.

Ability to remain calm under urgent and frequently changing conditions.

FACTOR 2. SUPERVISORY CONTROLS

Works under the supervision of a higher-level employee who makes daily assignments.

Work is assigned in terms of ongoing responsibilities, priorities, and general instructions. The employee works independently in planning and carrying out routine assignments. Specific guidance is provided in unusual assignments. Deviations from "standing instructions" must be approved by a higher-level employee or the supervisor. Work is evaluated for thoroughness, timeliness, and overall impact.

FACTOR 3. GUIDELINES

Guidelines are found within agency and interagency manuals, handbooks, directives, operating plans and policy statements of the agency(s) represented at the center. Guidelines may not cover all situations. The employee draws from experience and exercise judgment in dealing with emergency situations.

FACTOR 4. COMPLEXITY

Work is complicated by the need to perform a diversity of unrelated and related duties, each requiring many steps where organizational skills and the ability to make sound decisions quickly and calmly are essential. Communications equipment and computer data entry and retrieval require strict adherence to technical procedures. Priorities and methods change quickly.

FACTOR 5. SCOPE AND EFFECT

The work of the employee facilitates the prompt and safe execution of fire management activities in a dispatch center's area of operation.

The center's work is critical to the safety of personnel, the public, and to the protection of resources.

FACTOR 6. PERSONAL CONTACTS

Contacts are primarily with fire management personnel and cooperating organizations.

FACTOR 7. PURPOSE OF CONTACTS

The purpose of contacts is to exchange vital information and determine the availability of equipment, supplies, and other urgently needed resources and personnel.

FACTOR 8. PHYSICAL DEMANDS

The work involves long hours of sitting, intense concentration, and working at peak proficiency/intensity levels with irregular breaks and mealtimes. The duties of this position create a highly stressful environment during peak activity, requiring the ability to keep calm in emergency situations. Must be able to cope with the pressure of meeting timeframes and changing priorities. Mental concentration and accuracy are required.

FACTOR 9. WORK ENVIRONMENT

Work is performed primarily in an office setting. During peak activity, increased radio traffic, numerous ringing phones, and conversations result in high noise levels, which require a high level of concentration to perform duties. This creates a high stress work environment.